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Regional Director Pacific West Region National Park Service 111Jackson Street, Suite 700 Oakland, California 94607 Attention: Concession Program Manager

October 15, 2011

To Whom It May Concern:

I am writing this letter in strong support of David Howard Donald and Anne Lee of The Volcano Project (TVP) in their bid for the Volcano House concession management contract.

To Hawaiians, every place has cultural history and significance. The area of Kilauea on the Big Island of Hawaii, however, is particularly sacred and relevant to the traditional practices of the Hawaiian community. David and Ann have a fundamental understanding of this reality at a very deep level, and their respect for the land, the native people, the customs, and "gifts" of Hawaii is apparent in all of their interactions.

Additionally, David and Anne have demonstrated their commitment to the well-being and prosperity of Hawaii through their long-standing residency and contributions to the communities around them. Their plans to manage the concession at the Volcano House would offer a unique experience to visitors and Hawaii residents, as well as support the economic vibrancy of the region. A National Park of such significance would benefit immeasurably from concession management whose perspective, commitment, and administrative skill is familiar with local practices.

I encourage you to give serious consideration to The Volcano Project (TVP), not only for the benefit of the visitors and local community, but also for the success of a National Park of which all tax-payers can be proud.

With warm Aloha,

Jyla Berg

Lyla B. Berg, Ph.D. State Representative, 18th district (2004 – 2010)