



OFFICE OF THE LIEUTENANT GOVERNOR

STATE OF HAWAII
STATE CAPITOL
P.O. BOX 3226
HONOLULU, HAWAII 96801
PHONE: (808) 586-0255
FAX: (808) 586-0231

JAMES R. AIONA, JR.
LIEUTENANT GOVERNOR

August 5, 2010

Regional Director Pacific West Region
National Park Service
1111 Jackson Street, Suite 700
Oakland, CA 94607

Dear Concession Program Manager:

It is my pleasure to support The Volcano Project (TVP), which provides an ideal setting to teach and train our young people valuable skills, while showcasing Hawai'i to the world.

Hawai'i is a model of the Spirit of Aloha, and our hospitality industry is known for excellent customer service, courtesy, a strong work ethic, loyalty and dedication.. Competition is fierce for any job opening, and our young people must overcome limited work experience to get a job.

Teaching our young people how to plant, grow, harvest, prepare, cook and serve delicious and nutritious food in a hospitable manner with grace and aloha are important skills for many careers. The Volcano Project provides our young people in rural areas with a chance to learn important work habits, gain valuable working experience and expand their career opportunities.

Not only does TVP support educational and economic opportunities for our young people, but it helps to perpetuate the Spirit of Aloha among Hawai'i Volcanoes National Park, visitors and local communities, and I strongly recommend TVP for the Volcano House concession contract.

Sincerely,

A handwritten signature in black ink, appearing to read "James R. Aiona, Jr.", written over a faint circular stamp.

JAMES R. "DUKE" AIONA, JR.
Lieutenant Governor
State of Hawai'i